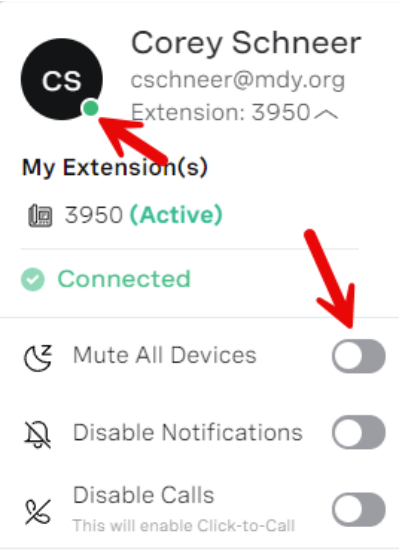
Call Handling Options

By default, if someone calls your extension, the call will ring your desk phone, as well as anywhere you're logged in to your Vonage account. This includes the Vonage app for your cell phone, Windows or Mac computer, as well as the Vonage website. If you do not answer, the call will be transferred to voicemail.

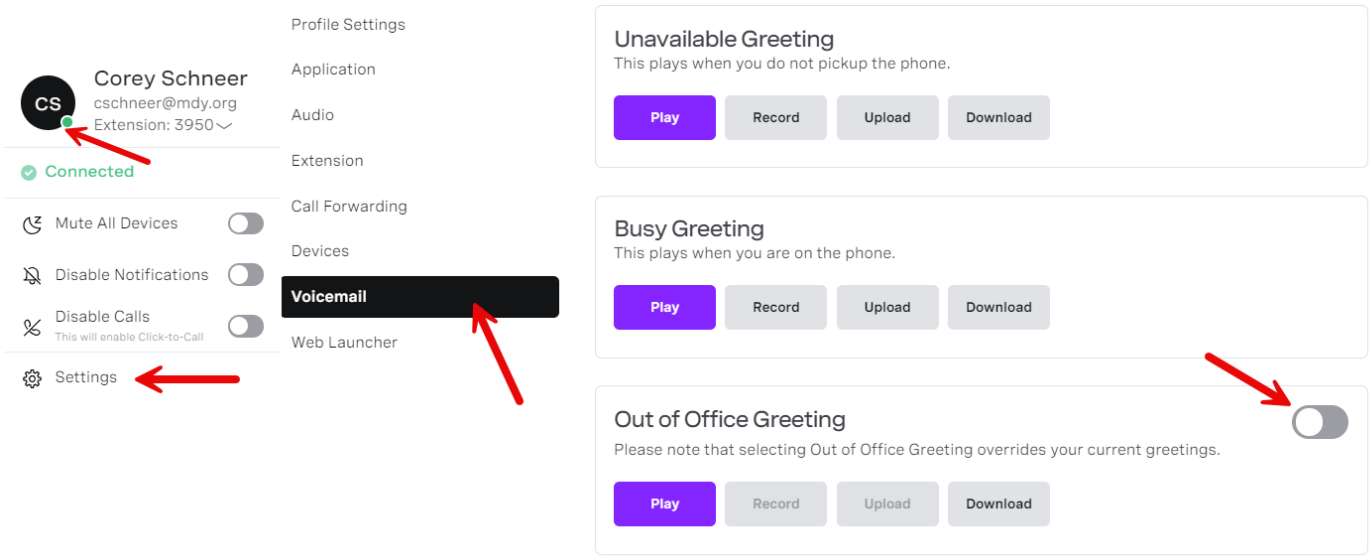
Do not Disturb, Selective muting by device, and Out of Office call handling options are detailed below.

Do Not Disturb - Calls muted on all devices and go directly to voicemail

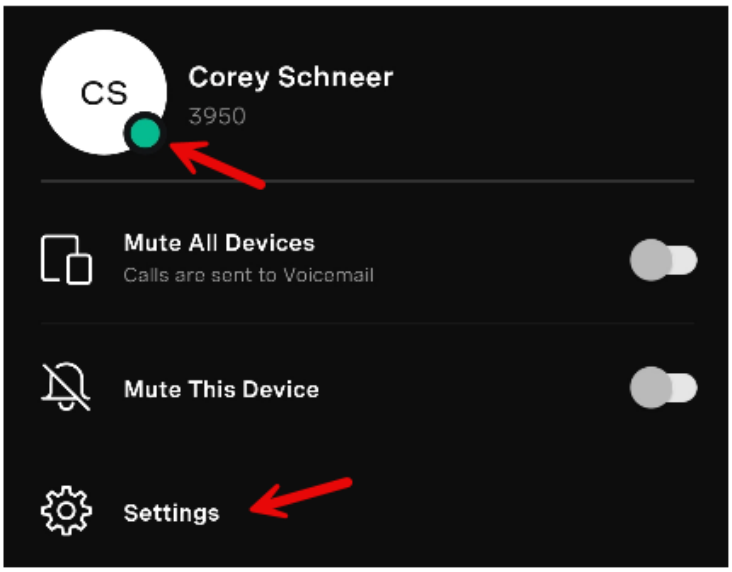


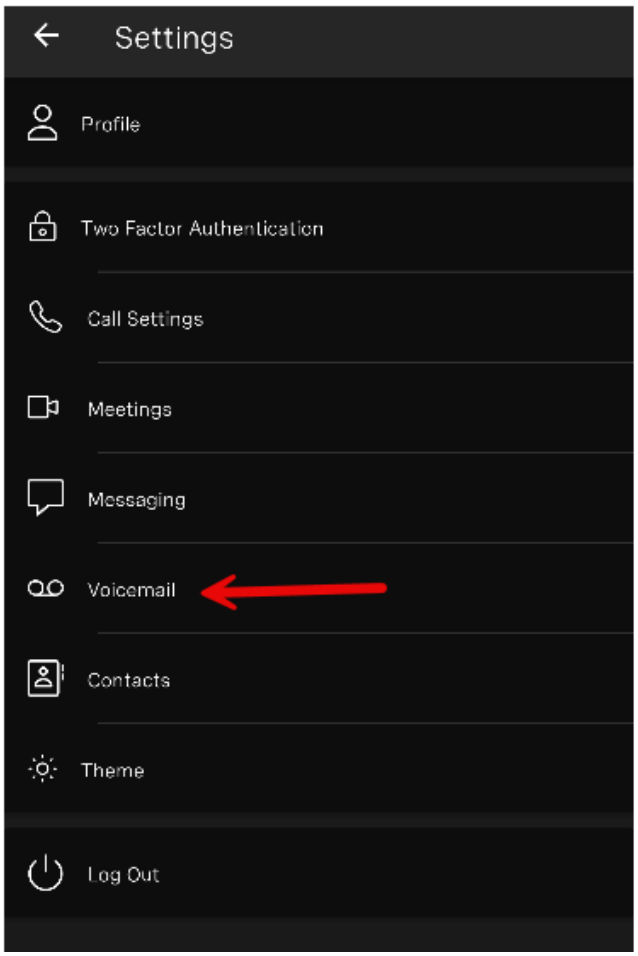
Out of Office - Out of Office Voicemail Message is played for caller

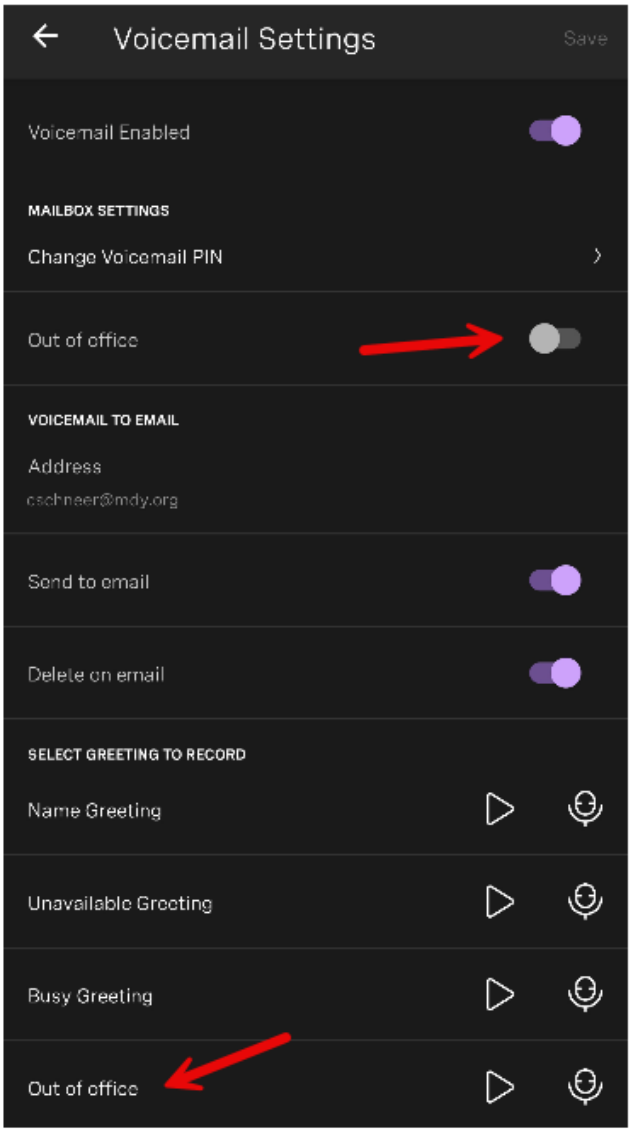
Windows/Mac



iPhone/Android



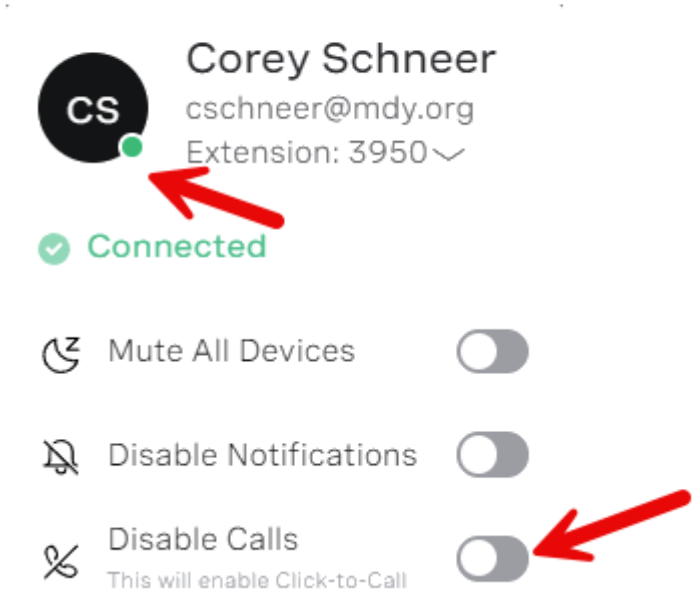




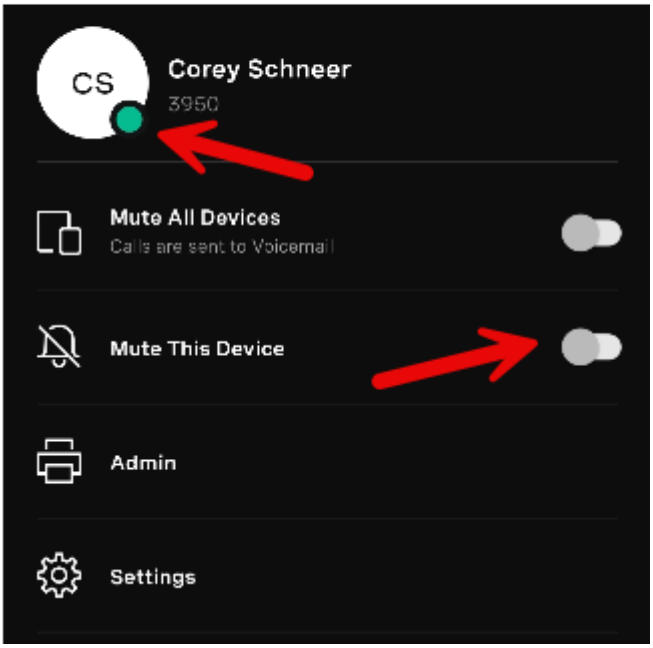
Mute calls on single device

If you want to mute calls on your cell phone but allow calls on your desk phone or computer app, follow these steps to mute/unmute on each device.

Windows/Mac



iPhone/Android



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